

Med Tech and Resident Training Programs

1 Subject:

Pharmacy Support In-Services

Program Description:

We train you and your team on our processes and procedures so that you understand what to expect from our team of professionals. We provide your Med Techs with the tools they need to ensure a safe and effective Med Pass. We also provide your team with a means to reach us 24-hours a day if you ever need anything from us!

Length:

60-minutes

2 Subject:

Frequently Asked Questions (FAQs)

Program Description:

We've documented the most frequently asked questions of residents and family members related to a pharmacy transition. We train your team and provide your staff with the documents they require to answer any question you could potentially receive from a resident or family member. We even provide your team with a number to give your residents and family members so we can help answer questions for them!

Length:

30-minutes

3 Subject:

Billing and Invoice Review

Program Description:

We know that interpreting an invoice from a new pharmacy is never easy. We make this transition simple for you and your residents by providing a "Billing and Invoice Review" for your team and training your residents prior to them ever receiving their first invoice from OnePoint Patient Care. We provide your team members with a Billing Guide and walk them through common Invoice questions they can anticipate from residents and family members. Lastly, we provide your team and your residents with a Billing Specialist they can contact for any questions they have related to their new Invoice.

Length:

30-minutes